

Minutes of Yell Health Support Group held on 20th August 2015 in Yell Health Centre at 7:00pm

Present: Annette, Angus, Julia, Alexis, Dan, Doreen, Jill, Linda, Cass, Patricia and David

Apologies: Rae, Catherine and Robert

1) Minutes of meeting of 21st April 2015

Minutes were read and approved by Jill and Linda.

2) NHS24 – No more problems reported although newsletter has not been sent out yet because Health Board need to give their approval. Draft was e-mail at start of July but nothing back yet. Patricia will check with Lisa Watt of HB and Debbie, when back from holiday, whether we could take on sending out newsletter.

3) Ambulance – Peter Smith has replied via e-mail. “The radio training is no further ahead because licence conditions are very strict and work is ongoing to find a resolution. There is nothing to prevent either of those affected from working as part of a crew”. Because the licence comes from the government it was felt that there was nothing much that we could do.

4) Peripheral clinics at Burravoe and Cullivoe – Catherine (with Health Board approval) has already stopped going to Cullivoe because of a fracas with drunk fishermen in the consulting room. She feels it is unfair to continue going to Burravoe when Cullivoe has stopped. Debbie will write to HB when back from holiday regarding stopping these too. Recent changes to “Dial-a-ride” buses make it easier for people to come to Mid Yell although some people make still struggle. Details of bus timetables are in the newsletter awaiting approval. Also see Localities Project.

5) Flu clinics - It was agreed that this was a good way to raise money for the group. Support Group will continue providing teas at 1st Mid Yell clinic and to welcome other groups to provide this for the other 3.

6) Localities Project – Meetings are still ongoing. Annette said the meeting in Mid Yell had been very good with a good cross-section of public/service providers there. The Health Centre was included in the “Things that work well” list. WRVS representatives were at the meeting and expressed an interest in providing transport in Yell. Annette to come back with reps name so that Patricia can write to them.

7) Complaints - Patricia did speak to Debbie, but will need to check again what happened. CAB offer a “Patient Advice and Support Service”. They provide help and advice to people who have a complaint or comment to make about NHS health services.

8) GP Post/ Nurse – The Associate GP post has now been filled and David Gardner is at meeting to meet the group. Catherine Campos Rio is leaving Yell in October to work in Bixter so we now need a Principal GP.

Rachel Muir, nurse, is leaving so that leaves 1 full time and 1 part-time nurse posts to fill. Linda said watch this space regarding the part time job!

Meeting was held with Yell Community Council. The Health Board have been invited to attend the next YCC meeting to discuss the way forward. Dan said that Ralph Roberts had been on Radio Shetland saying that Yell will be covered by locums over the autumn.

9) Equipment/Accounts - There is approx £4,300 in the bank with no equipment required at the moment.

Bimbo's chair" is still in the waiting room and Stuart Anderson has the equipment needed to make it safe but has not managed to do it yet.

The grass not being cut was discussed. It was agreed to ask the Health Board if we can get volunteers to cut it, as a one off. Patricia to ask if we, or someone, needs to do a risk assessment first. Linda suggested we try the safety angle first, ie anyone could slip on wet grass whilst putting items in their car boot.

10) David Gardner - David introduced himself and explained a bit about how he came to be here. The difficulties of filling this GP post were discussed.

Next meeting (AGM) provisionally to be in February/March at 7pm in Yell Health Centre. Any member can call a meeting at anytime if the need arises.