

Meeting of Yell Health Support Group

Thursday 7<sup>th</sup> September 2017

Present: Julia Smith, Norma Farmer, Annette Jamieson, Doreen Strachan, Patricia Odie, Jill Thomson, Linda Strachan, Catherine Gibb.

In attendance: Dr Gardener

**1. Apologies:**

Cass Slater, Rae Thompson, Bob Birchall.

**2. Minutes**

The minutes of the last meeting were read and approved.

**3. Matters Arising:**

The Physiotherapy service seems to be slightly better. There is a Physiotherapist coming up, mainly to the Care Centre, but has also been seeing some of the more elderly patients at home who are not able to travel.

Dr Gardener reported that the Health Centre had been copied in to the feedback from the recent complaints about NHS 24. The NHS admitted that the case had not been dealt with appropriately given the rural location and agreed that some rural areas need a different response to that of other areas of the country. Dr Gardener reiterated that if people have a complaint or concern about any health related issue they should contact the Health Centre, where feedback forms are available.

Paul Banks cut the grass round the Centre. Although there was no response to the letter sent to the Health Board, they must have paid for the cutting.

Ambulance Service. There is no further progress on this. Volunteer drivers are still manning the service. There has been a slight increase in call outs which could be attributed to the lack of a permanent doctor, and the volunteers are being called directly from Inverness. These callers have no idea of the availability of the volunteers, who mostly all work. Discussion is ongoing with the Fire and Rescue Service.

**4. Chair's Report.**

We now have a new Nurse. Julie Smithies is now resident on the island and is doing her Induction in Lerwick. She should be at work in Yell within a couple of weeks.

The GP post is still vacant. There has been some expression of interest. The Health Board this week has been talking about the shortfall in funding, and how they need to look at alternative solutions for the North Isles, all of which need to be discussed with the communities.

**5. Treasurer's Report.**

We currently have £8088-08 in the bank. Recent income includes £250 from the Burravoe SWI.

Recent expenditure has been on miscellaneous small items needed by the Health Centre, and also repair to the Blood Pressure machine. We also bought plants for round the Centre.

#### **6. Flu Clinics.**

Stocks have been ordered, but there is no indication of delivery. Therefore it is too early to set dates for the clinics. However The Cullivoe Parents Group have enquired about doing that one. We will do at least one of the Mid Yell Clinics. Linda will ask the Disability Group if they want the second. If not, we will do it ourselves. Patricia will confirm with Cullivoe and also ask about Burravoe. It was decided to put a charge of £2.50 for tea and cakes for our clinic.

Linda will let me know when dates are set, so I can email round to all the members.

**Action: Linda, Patricia, Catherine**

#### **7. Hamper.**

Items for the Hamper accepted as of now. The hamper itself is at the Health Centre.

#### **8. Any items required/needed.**

Dr Gardener asked about a new Spirometry machine. This service is not available through the hospital. It is used to help diagnose and monitor certain lung conditions. Both Dr Gardener and the Practice Nurse are now trained to use it. The one currently at the Health Centre is an older machine with data which is out of date. The committee agreed in theory to fund a new one. Dr Gardener is to investigate costs.

**Action: Dr Gardener, Catherine**

#### **9. Community Council Meeting.**

Linda has been invited to go to the next Community Council meeting. She is concerned that there could be a conflict of interest, in which case she cannot contribute to any discussion. Dr Gardener agreed to go to the meeting as well, as he is not in a salaried role. The meeting is on 18<sup>th</sup> September.

#### **10. Retirals or Appointments'**

Bob Birchall has intimated he wishes to step down from the committee for the present.

11. **AOCB- None**

12. **Next Meeting – AGM** - March 8<sup>th</sup> 2018.

Action point	By Whom	Action	Date completed.
6	Linda, Patricia Catherine	Contact Burravoe/Cullivoe to organise teas for clinics Ensure members are kept up to date with dates	
8	Dr Gardener Catherine	Investigate prices for Spirometry machine Email details to members	