

Minutes of Yell Health Support Group held on 6th October 2014 in Yell Health Centre at 8:15pm

Present: Annette, Angus, Julia, Dan, Linda and Patricia.

Apologies: Catherine, Jill, Alexis, Rae, Doreen and Robert

Minutes of meeting of 17th April 2014

Minutes were read and approved.

Sinclair Trust – This trust became Yell Welfare Trust. There is approx £700 still in this account. An extraordinary meeting will need to be held to close up the trust and transfer the funds elsewhere. Robert and Annette are trustees of this group. They will take this on board.

NHS24 – This system seems to be working well. Patricia wondered if people realised that in a life threatening emergency they could/should still ring 999. Linda asked if the nightly message wording could be change slightly to say that for advice or to talk to a GP ring 111 but for an emergency to ring 999. It was agreed that this could added to the next newsletter. Patricia to discuss this with Debbie and Catherine.

Accounts and equipment – £4200.48 is the balance in the bank at the moment. Dyson fan has been purchased along with some more pill boxes, a vein finder and a pulse oximeter which can record readings. It was suggested the latter be bought between Yell and Unst. Patricia to check what happened – did Unst buy their own or are they going to pay for half of this one? It was agreed that this type of agreement should only be undertaken in the future for items over £500. Our constitution does say it is for the benefit of Yell residents. Further purchases were discussed. Linda felt that something that may be useful was equipment for weight people who cannot stand but that the onus should be on SIC/NHS to purchase this because of the maintenance and calibration that it would need.

Ambulance – John Saunders and Michael Williamson are still awaiting radio training. Patricia to e-mail Peter Smith of SAS to check what is happening with their training and further training for all drivers.

Peripheral clinics at Burravoe and Cullivoe – Holding clinics on alternate weeks seems to be working fine now it has been in place for a few months. Patricia is not aware of any complaints. Prescriptions from Brae seem to be alright too with most people being able to collect items either from Mid Yell or from peripheral clinics.

Flu Clinics – Clinics are planned for public halls on Thursday 16th October (Mid Yell), 23rd October (Cullivoe), 30th October (Burravoe) and 6th November (Mid Yell). We will provide tea, coffee and homebakes for 16th October. Rachel Marriott would like one for Disability Shetland – Yell Group and we should ask around if anyone else would like to cater for others. Patricia will speak to Rachel. We will sell raffle tickets for the Christmas Hamper at all clinics, Julia offered to do some of these.

Any other business:

Localities project – Annette wanted to make us aware of this project which is part of the integration of care between SIC and NHS Shetland. Its objective is “to develop and implement a Body Corporate health and social care integration model meeting all national requirements and deadlines”. Dan said that a meeting had been held in Isleshavn recently but he was unsure if many people had attended, he had been unable to. He felt that because it was during the working day this may have stopped people attending. Representatives have offered to attend a Yell Community Council meeting.

Scottish Health Council – Contact detail form to be completed so that we are kept aware of any relevant issues.

Complaints notice – Julia asked if there was a notice letting people know how they could complain about the service at the Health Centre. Patricia said that there used to be one and she thought it had been taken down to update but it is not back up yet. She will check this with Debbie.

Next meeting will be the AGM and will, provisionally, be on 16th April 7pm in Yell Health Centre